



INFORMATION FOR PARENTS

CONCERT TIMES

Venue doors open at **6pm**. Concerts start at **7pm** and finish at **8.45pm**. Arrive in good time for increased security *(please see *Bag Policy info).

PARKING

We recommend that you pre-pay for your [parking](#).

MERCHANDISE

Programmes are available to purchase on the night. Your school will be listed in the programme. Other merchandise can be purchased at the arena stands or on the [online shop](#). A [video of the concert](#) will be available to purchase after the concert, details will be available on the YV website.

VENUE FOOD AND BEVERAGE OUTLETS

The venue operates a cashless system.

VIDEO CAMERAS

Video equipment and SLR cameras with removable large lenses are strictly prohibited in the arena. Please bring binoculars so you can spot your child in the choir.

END OF SHOW

Please make your way to the exits as soon as the concert has finished.

For information about the concert visit: youngvoices.co.uk

TICKETS

To ensure there are no delays at the doors, we kindly ask that **E tickets are printed and ready when reaching the door or downloaded prior to arriving and ready to display on screens.**

*BAG POLICY

The venue encourages customers to **avoid bringing a bag where possible**, if you require a bag please ensure it meets the [Bag Policy info](#).

POST CONCERT - CHOIR CHILD COLLECTION

Collecting your child from school:

We HIGHLY RECOMMEND you meet your child back at their school, this is the safest option and will avoid a long wait at the end of the concert.

Collecting your child from the arena:

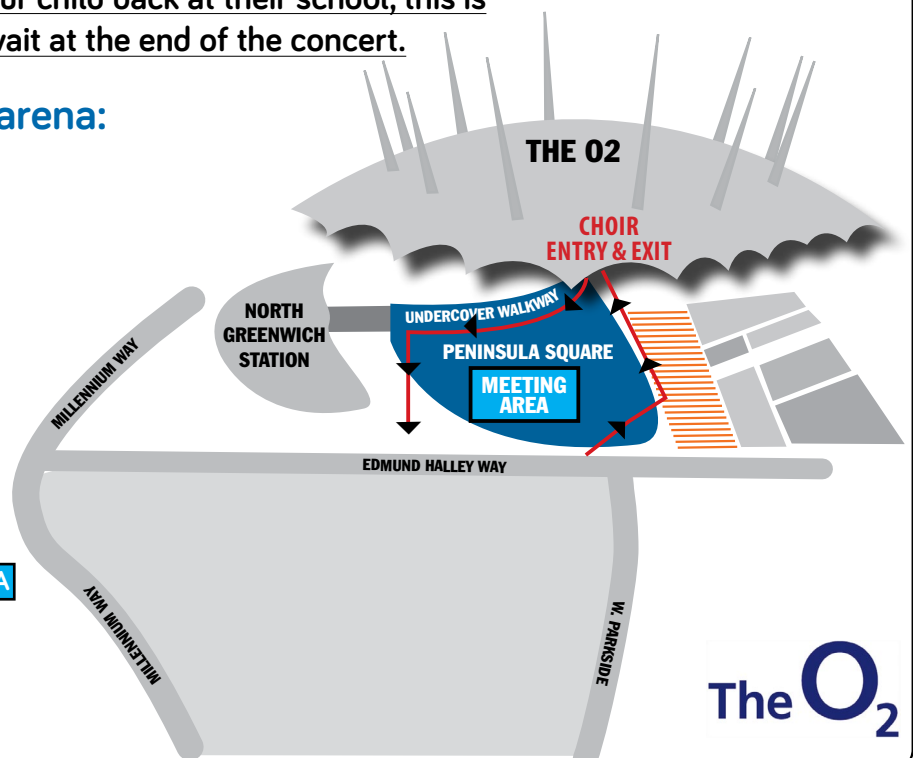
If you are collecting your child from the arena after the concert has finished **you must have permission of the teacher in charge.**

Parents are asked to leave via the main entrance to the building. The concourse areas must be clear before any choir is dismissed so please leave as soon as you can.

Please follow **parent entry and exit routes** → marked on the map to avoid delays as we will prioritise school groups at the crossing point.

- Pre-arrange with your teacher your designated child collection point within the **MEETING AREA** on Peninsula Square, near the new Design District as shown on the map opposite.

Security and marshals will be waiting to assist you. Please follow their instructions.



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