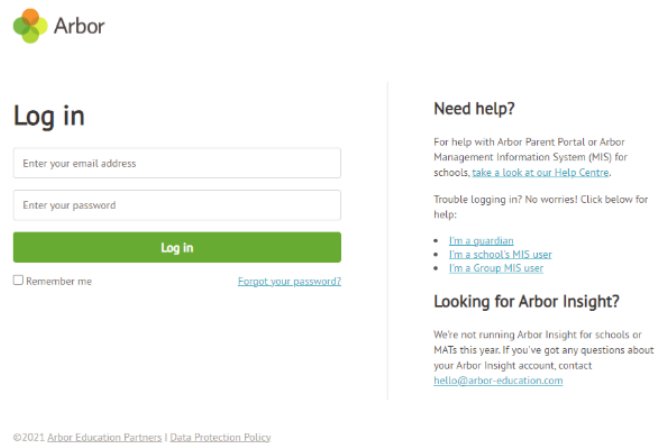


11 September 2024

Dear Parent/Carer

Logging into Arbor

To log in to your Arbor App for the first time, please check your email junk/spam inbox for a welcome email from us. Please click the link in the email, which will take you to the page as per image below. You will need to click 'forgot password' and follow the instructions to set up a new password for your account.



The screenshot shows the Arbor login interface. At the top left is the Arbor logo. Below it is the 'Log in' heading. There are two input fields: 'Enter your email address' and 'Enter your password'. A green 'Log in' button is positioned below these fields. To the left of the button is a checkbox labeled 'Remember me'. To the right is a blue link 'Forgot your password?'. On the right side of the page, there is a 'Need help?' section with a paragraph of text and a link to the 'Help Centre'. Below that is another section titled 'Looking for Arbor Insight?' with a paragraph of text and a link to 'hello@arbor-education.com'. At the bottom left, there is a small copyright notice: '©2021 Arbor Education Partners | Data Protection Policy'.

It is essential that you log in as soon as possible as this is the main place where the school is communicating with parents. This is also where you will need to apply for after school clubs and arrange parents evening. You will not be able to book a club unless you have downloaded and registered with Arbor.

If you require any further help, please speak to the school office.

Yours faithfully

Helen McGovern

Headteacher

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