## New Enfield Domestic Abuse Hub and Free-phone Helpline 0800 923 9009

## Go Live 1<sup>st</sup> May 2020

## Both the Hub and the Helpline are operational 9am – 5pm Monday to Friday

- In a relationship, violence, threats and controlling behaviour are all signs of domestic abuse. Don't be afraid to call us for help and support. Domestic abuse is a crime.
- We know this is a worrying and difficult time for everyone but particularly so for adults and children living with abuse. If you are currently experiencing or have experienced domestic abuse, call us, we are here to help you. Domestic abuse is not okay and is a crime.
- The Domestic abuse Hub will provide a multi-agency response to anyone fleeing domestic abuse. There will be a dedicated free telephone number and a specialist team to ensure no one is turned away and support is there for anyone in need.
- Domestic abuse remains a hidden problem in our society which has a massive impact on those effected and their families. Domestic abuse happens across all communities, faiths and cultures. Don't be afraid to report it. Call us.
- We would like to reassure you that we will be doing all that we can to support you during this challenging time now and in the future. Call us, domestic abuse is a crime.
- Being in isolation doesn't mean you're on your own. We can support you #enfieldCallUs

We also have a dedicated domestic abuse page on our website where you can find out more about the helpline and other issues relating to domestic abuse <a href="www.enfield.gov.uk/dv">www.enfield.gov.uk/dv</a>, as well a dedicated email platform as another channel for victims of abuse (or friends / family) to access help and support <a href="mailto:callusDAH@enfield.gov.uk">callusDAH@enfield.gov.uk</a>